

talisman Support

Web enabled, integrated solution for Recruitment



Here to help you

Our hot-line support will manage the resolution of your problem in a efficient and friendly way, either by guiding you through what to do, or logging onto your system and resolving it for you. They can pull in any of the necessary resources to ensure a speedy conclusion.

This doesn't only cover Talisman but also the system software and If you choose an in-house server, we will also identify and report any hardware issues to the engineers.

One phone call, us!

- **Support covers**

Any queries on:

All Talisman products

Any 3rd party products
(supplied by us)

Server System S/W

- **Benefits**

One number to call

No Ifs, Buts or Maybe's

Highly experienced staff

Quickly resolve queries

Customers matter

That's why we look after you. We like to develop personal relationships with our customers and understand your business so we can relate to any issues and solve them quickly.

People matter

That's why we look after them too. No member of the support team has been with the company for less than 10 years.

Open all hours?

Well not quite, telephone support is available during normal office hours, Monday to Friday excluding Public Holidays.

Sounds expensive

Not really, support is included in all ASP (rental) contracts otherwise is charged at 20% of the S/W licence cost per annum.

What's the catch

There isn't one. Our support is fully comprehensive and covers ALL telephone or on-line support. There is no clock and we will work until resolution.

Any exclusions?

We will identify and advise on rresolution of PC platform issues (MS Windows or hardware) but do not provide support on them. We will work with third-party companies providing local support in these areas.

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